

Frequently Asked Questions About Ahaleena

Question	Answer
How can I get the Ahaleena membership?	You can simply register to become a member and start earning Ahaleena points with every visit to any of our medical facilities in KSA.
How can I earn Ahaleena points?	Every visit to our KSA facilities adds up. The more you utilize our expert care, the more points and medical rewards you'll unlock.
How can I create an account to track my Ahaleena points?	Creating an account is a breeze! We'll guide you through the process with a simple email or SMS. Once logged in, you'll see your points balance and explore exciting benefits personalized to your needs.
Does Ahaleena offer different membership tiers?	Ahaleena has four membership tiers: Blue, Silver, Gold, and Platinum. Simply earn points to reach each tier. Each tier offers unique benefits and exciting gifts.
What are my Ahaleena reward options?	Ahaleena rewards are endless. Enjoy discounts on healthcare services, free check-ups, exclusive wellness packages, and much more.
Do Ahaleena points expire?	Yes, points expire after a certain period. Check your account to see the expiration dates and redeem your points for exciting rewards before they're gone.
Can I exchange some of my Ahaleena points for a reward or service?	Yes, you can do that and save the rest of your Ahaleena points for future treats.
Can I exchange Ahaleena points for cash?	While Ahaleena doesn't provide cash back, you can exchange points for top-notch medical services and wellness programs designed to make you live a healthy life.